

Quality Policy

We are committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the community within which we operate.

We proactively comply with all applicable safety, environmental, legal, and regulatory requirements to which we subscribe.

"To provide product and service, which gives total customer satisfaction".

- We recognise that our continued success depends upon the price delivery and quality of our products.
- The quality of our products must be of the highest standard possible if we are to exceed the ever-increasing standards set by our customers.
- We will strive to continually develop and maintain the right attitude towards high quality achievement throughout the company.
- This is how we will achieve complete customer satisfaction.

It is our policy to ensure the continual improvement of our overall performance, and to aim towards satisfying and exceeding the expectations and needs of our customers.

To achieve this objective, we operate a quality management control system that is described in this manual and satisfies the requirement of ISO 9001:2015 and ISO 14001:2015. Adherence to this policy involves all our activities and services, and their effects including All Statutory and Regulatory Requirements.

We are committed to: **The provision, hire, maintenance, repair, assembly, supply, servicing, and fitting of rail, on and off-road vehicle parts including the transport industry, and military equipment. The manufacture and supply of material transportation equipment and hoses. The provision, supply and application of specialist paints and coatings for all industries, shot blasting and surface preparation**, which fully conforms to and meets the needs and expectations of our customers.

Adherence to this policy involves all the company's activities and employees. As such, all employees are responsible for the quality of their own work and are committed to participate in the operation of the quality system.

The Managing Director has ultimate responsibility for the effective operation of the quality management system and has delegated the responsibility to all personnel for identifying quality problems and for initiating, recommending, and providing solutions.

This policy is understood, implemented, and maintained at all levels within the organisation. The policy includes the setting and publication of our quality objectives, and this policy is publicly available.

Signed

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Ian Buxton, Managing Director

Date: 15/7/25

Approved By: **P Moore**